# Feature Name Maintenance View Work Order

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 4.2.33 | | | |
| **Use Case Name:** | View Work Order | | | |
| **Created By:** | Eric Bostwick | | **Last Updated By:** | Eric Bostwick |
| **Date Created:** | 9/13/18 | | **Last Revision Date:** | 9/18/18 |
| **Actors:** | | Primary Actor: Maintenance Employee  Secondary Actor: Work Order Requestor, Approved Users | | |
| **Description:** | | View Maintenance Work Orders | | |
| **Trigger:** | | Need to check for status of work orders | | |
| **Preconditions:** | | 1. User has system account.  2. User has permission to view work orders in the system. | | |
| **Postconditions:** | | 1. Access to view Maintenance Work Orders | | |
| **Normal Flow:** | | 1. User goes to Maintenance Work Order menu. 2. User selects View Work Orders from menu. 3. User queries work order system by various input parameters   (by date, by department, by requestor, by criticality, waiting approval)   1. After selecting query inputs the user runs the query to work order grid 2. User can select specific work orders to view the individual work order details | | |
| **Alternative Flows:** | |  | | |
| **Exceptions:** | |  | | |
| **Includes:** | | System user login | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | |  | | |
| **Notes and Issues:** | | 2b | | |